

The Genuine. The Original.



## EcoBuilt™ Garage Doors

### Frequently Asked Questions

**1. What is the EcoBuilt™ door?**

EcoBuilt™ is a new line of carriage house-style and raised panel doors offered in the Verde Collection™ and Traditional Panel Collection™. These doors are made of SCS (Scientific Certification Systems) certified green panels and offer a wide variety of styling and architectural designs. EcoBuilt™ garage doors look, feel and even sound like wood because they are made of wood. EcoBuilt™ doors are specially formulated to resist moisture, splitting, warping, and cracking. They are easy to install and come prepped for painting, eliminating the need for exterior priming.

Overhead Door recycles Douglas-fir from mills and fuses it with exterior grade resins and wax to form a hard-working homogeneous panel. Face and back surfaces are formed from resin-impregnated recycled paper products. This combination allows the door panel to be SCS Certified for a minimum of 88% recycled content.

**2. What models are available in the Verde Collection™?**

The Verde Collection™ starts with four primary designs. Each of these four designs is offered in the Select or Elite series. The Elite series features insulation with an R-value of 7.31. All the designs in the Verde Collection™ are available in each of four standard top section designs: three-pane, arched three-pane, eight-pane and arched eight-pane. These top section designs come with or without glass. Moreover, the Presidio™, Acadia™ and Yosemite™ designs also offer a solid top selection as well. In addition, the Yosemite™ design offers a solid arched top. All-in-all, there are 52 design and window combinations available in Verde Collection™.

**3. What models are available in the Traditional Panel Collection™?**

The Traditional Panel Collection™ consists of four designs: Smooth Panel, Woodgrain Panel, Long Panel and Flush Panel. These designs are not available with glass. All designs in this collection are also available in Select or Elite, where the Elite models are insulated with an R-value of 7.31.

## EcoBuilt™ FAQs, continued

### 4. Who are the customers?

Historically, the builder market has been the strength of this product. However, the Verde Collection™ is the residential garage door product for homeowners interested in a wide array of environmentally-friendly carriage house styles, at a great value.

- Builders who wish to differentiate the look of the home within a development by varying the garage door design.
- Builders who do not want to worry about fixing dents and dings on the garage door that may occur during the building process.
- Homeowners who want to choose from a wide variety of environmentally-friendly garage door styles to coordinate with the design of their home.

### 5. Who is your ideal target customer?

Any homeowner who is interested in:

- A wide variety of carriage house style designs.
- The look of wood, achieved by using environmentally responsible wood byproducts.
- Garage doors that are easily customizable through varied paint color combinations.
- A great value for the look of a carriage house-style or “custom” wood door.

### 6. What are the top five benefits of the EcoBuilt™ door?

- Beauty, strength, and durability of wood.
- Wide array of garage door designs that are fully customizable with optional decorative hardware plus four window designs on the Verde Collection™.
- “Green” Product - Environmentally friendly – SCS Certification for minimum 88% recycled content of the door panel using 100% recycled fiber.
- Shipped prepped for painting in any color combination or staining.
- Last longer than wood because these doors resist moisture, splitting, warping and cracking.

### 7. Is this product available with insulation?

The Elite series in both the Verde Collection™ and Traditional Panel Collection™ is insulated and has an R-value of 7.31.

### 8. Why is EcoBuilt™ a certified “green” product?

EcoBuilt™ is Overhead Door’s first certified green garage door. The door panels are certified by SCS Certification Systems as having a minimum of 88% recycled content, with 100% of the door panel fiber and wood byproducts coming from post-consumer or post-industrial sources.

### 9. Are the Verde Collection™ and Traditional Panel Collection™ all custom doors?

These doors are not custom but they are highly customizable. The Verde Collection™ offers the luxury of designs, customizable with a wealth of choices in tops, windows and decorative hardware. The Traditional Panel Collection™ allows the styles of the traditional raised panel market and the flexibility of the color pallet. Please see available sizes in the answer to question 10.

## **EcoBuilt™ FAQs, continued**

### **10. What sizes will be available?**

The EcoBuilt™ doors are available in the following sizes:

- Phase 1 (current)
  - 8' x 7', 8' x 8'
  - 9' x 7', 9' x 8'
  - 16' x 7', 16' x 8'
- Phase 2 (45-60 days after Phase 1)
  - 10' x 7', 10' x 8'
  - 18' x 7', 18' x 8'
- Phase 3 (60-120 days after Phase 2)
  - 8' x 9'
  - 9' x 9'
  - 10' x 9'
  - 16' x 9'
  - 18' x 9'
  - Windstorm™ options up to 140 mph

### **11. Are odd or oversize doors available?**

No, only standard, whole sizes are available.

### **12. Is the EcoBuilt™ door a fully-branded Overhead Door product?**

Yes.

### **13. How many design combinations are available?**

The Verde Collection™ contains 52 design combinations. It starts with four primary designs in either the Select series, which is not insulated, or the Elite series, which is insulated.

### **14. Can I buy the EcoBuilt™ door for my retrofit/remodel business?**

Yes. The specifications, sizes and options are ideal for the retrofit market.

### **15. Does the EcoBuilt™ door have a builder rebate?**

Yes. Please contact your Overhead Door Sales Manager or the National Builder Sales Department for your specific builder rebate amount.

### **16. How does the EcoBuilt™ door compare to the competitive doors?**

The EcoBuilt™ door has been designed to provide superior curb appeal and performance versus competitive composite products. Compared to other carriage house-style doors, the EcoBuilt™ doors provide a wealth of styling opportunities in a true “green” product.

## EcoBuilt™ FAQs, continued

### 17. What is the difference between the Select and the Elite series?

- Elite is a polystyrene insulated door with a vinyl back, and has a 10-year panel warranty.
- Select is a non-insulated door, and has a 5-year panel warranty.

### 18. Why are the doors delivered unpainted?

So you can paint the doors any color that completes your home's look. These doors are delivered surface sealed, factory prepped for painting or staining to complement your home's décor without the need of priming.

### 19. What glazing options will be available?

Four glazed top panel designs are offered with the option of clear (full vision) or glue chip glass for the Verde Collection™ products:

- 1/8" double strength bonded (DSB), non-insulated glass
- Clear (full vision) or Glue Chip

### 20. Are impact-resistant windows available for the EcoBuilt™ door?

No. Impact-resistant windows are not available on our EcoBuilt™ doors.

### 21. Will the EcoBuilt™ door be offered in windload?

Many Verde Collection™ doors achieve windload pressures up to 140 mph and will be available in Phase 3 of the launch.

### 22. How do I get windload?

- Windload approved doors depend on door size and pressure rating. Door size and pressure rating will determine the necessity for additional strutting, jamb brackets, thicker track and/or heavy duty hardware.
- The products below are rated and certified for windload applications.

Overhead Door Verde Collection™:

Door Size	Design Pressures	Test Pressure
9' X 8' Max Strut	+31.0/-35.1 PSF*	+46.5/-52.65 PSF*
16' X 8' Max Strut	+25.6/-28.5 PSF*	+38.4/-42.75 PSF*
16' X 8' Max Strut	+29.7/-33.1 PSF*	+44.55/-49.65 PSF*
18' X 8' Max Strut	+21.8/-24.3 PSF*	+32.7/-36.45 PSF*
18' X 8' Max C-Channel	+29.7/-33.1 PSF*	+44.55/-49.65 PSF*

ANSI/DASMA 102-2003 IN ACCORDANCE WITH ASTM E-330-70

(Consult factory for specific requirements. \* PSF – Pounds per Square Foot)

- The customer needs to first know what the approved windload pressure rating is, as required by the local building codes and/or architect.

## EcoBuilt™ FAQs, continued

### 23. What options come with the Verde Collection™ door?

- Choice of window styles:
  - Straight:
    - 8-Pane solid
    - 8-Pane clear (full vision) or glue chip DSB, non-insulated glass
    - 3-Pane solid
    - 3-Pane clear (full vision) or glue chip DSB, non-insulated glass
  - Arched:
    - 8-Pane solid
    - 8-Pane clear (full vision) or glue chip DSB, non-insulated glass
    - 3-Pane solid
    - 3-Pane clear (full vision) or glue chip DSB, non-insulated glass
    - Solid arch (Yosemite™ only)
- Decorative hardware:
  - The same value and premium decorative hardware is offered on the Verde Collection™ doors as with other Overhead Door residential doors.

### 24. What options come with the Traditional Panel Collection™ door?

- There are no windows available with Traditional Panel Collection™ doors.

### 25. Can I buy the EcoBuilt™ door in components?

No. Overhead Door warrants the door as a system.

### 26. How do I order EcoBuilt™ doors?

The ordering process for EcoBuilt™ doors is the same as for any other residential sectional door. Orders are placed through your usual ordering door plant.

### 27. What are the standard lead times on orders?

The standard lead-time for the Verde Collection™ is five days on standard sizes (8 feet, 9 feet, and 16 feet wide when 7 feet or 8 feet tall) and for the Traditional Panel Collection™ doors the standard lead-time is three weeks. Please contact your section ordering plant for current lead time and availability. Section sets and doors are produced and available through your door plants: Nebraska, Georgia, Nevada, and Pennsylvania.

### 28. Where do I get samples?

Request samples from your Overhead Door Sales Manager.

### 29. Where are the plant(s) located that will manufacture EcoBuilt™ doors?

Our plant in Sweet Home, Oregon produces the panels and the sections; section sets and doors are produced and available through your door plants: Nebraska, Georgia, Nevada, and Pennsylvania.

## **EcoBuilt™ FAQs, continued**

**30. Will the EcoBuilt™ door be available from all door plants?**

Yes, the door will be available from your usual door plant.

**31. Are replacement sections available?**

Yes, the current Overhead Door replacement section policy applies to EcoBuilt™ doors.

**32. Where do I order replacement sections?**

Please order through your usual Overhead Door ordering plant.

**33. Can I buy one door?**

Yes, the EcoBuilt™ door is available in single unit quantities.

**34. What is the warranty for these products?**

- Verde Collection™:
  - Elite: 10-year splitting/cracking / 1-year parts and hardware
  - Select: 5-year splitting/cracking / 1-year parts and hardware
- Traditional Panel Collection™:
  - Elite: 10-year splitting/cracking / 1-year parts and hardware
  - Select: 5-year splitting/cracking / 1-year parts and hardware

**35. What are the prices for these doors?**

Please refer to the price list included in the pricing tab of this launch kit, or contact your Overhead Door Sales Manager for pricing.

**36. What is the installation process?**

With the exception of only a few components, the door installs similar to standard sectional overhead doors. Please see the installation manual included in this launch kit for details.

**37. How do you paint this door?**

Please refer to the finishing instructions included in the launch kit.

**38. What type of paint is required for painting the door?**

The paint must be 100% acrylic latex paint or heavy-bodied stain. Semi-gloss or full gloss finish is recommended.

**39. How do I paint a door with multiple colors?**

Please refer to the finishing instructions included in the launch kit.

**40. How do you repair the EcoBuilt™ door panel?**

Please refer to the surface repair instructions included in the launch kit.